

Safety Glass Laminated Structural (Sentryglass) Warranty

To register and activate your ten year warranty, please complete the [product warranty form](#). This information is strictly for use by Metro Performance Glass and will not be given or sold to any other party.

Metropolitan Glass and Glazing Limited and its subsidiaries (Metro Performance Glass), warrant that all SAFELITE SentryGlas® Laminated Structural Safety Glass supplied by Metro Performance Glass is in accordance with AS/NZS 2208 and that;

1. The glass is fit for all purposes for which they are commonly supplied and
2. Are acceptable in appearance and finish to the standard referred to in AS/NZS 4667 and
3. Are safe and durable to the standard referred to in NZS 4223.

In addition to statutory guarantees, Metro Performance Glass warrant that for a period of ten (10) years from the date of manufacture the glass will not on account of faulty manufacturing, materials or workmanship:

1. Suffer from delamination, edge cloudiness or separation of the glass and interlayer in excess of 3mm from the edge.
2. Develop material obstruction of vision through the laminated glass.
3. Suffer from a reduction in light transmission of more than 10 % resulting from clear interlayer deterioration.

In the event that any one of the above occurs, Metro Performance Glass will re-supply as supply only replacements the defective glass, and the warranty period will extend to the re-supplied glass for a further period of ten (10) years from delivery.

Metro Performance Glass advises that SAFELITE SentryGlas® warranty carries a guarantee of acceptable quality and a guarantee that the goods correspond with Metro Performance Glass's description of them, but Metro Performance Glass will not be liable under the guarantee of acceptable quality for any loss caused as a result of:

1. Any act of default or omission of, or any representation made by, any person other than Metro Performance Glass or the employees or agents of Metro Performance Glass.
2. Any cause independent of human control, occurring after the goods have left the control of Metro Performance Glass.

This warranty shall not apply where any one or more of the following circumstances exist:

1. The glass is or has broken or fractured in any portion whether or not causing failure of the lamination.
2. The glass is damaged by improper handling, storage, glazing or through exposure or contact with any chemicals, cleaning agents etc.
3. The glass is altered in any way.
4. The glass is subject to abnormal stresses from the load application of heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members.
5. The glass is treated /glazed with materials which do not remain resilient for the warranty period and/or are not compatible with the interlayer.

6. The glass is installed in a manner which creates prolonged contact with moisture or water at the glass edge or installed in an application with an inadequate moisture and water drainage system.
7. The glass has a liquid set film, plastic film (other than Metro Glass Protect), sign or similar device applied to any surface of the glass by others.
8. The glass is installed in swimming pools, spa pools, saunas or commercial refrigeration products without written approval of the installation method.
9. The glass is not cleaned at least once every 3 months to prevent dirt, mineral or salt buildup on the surface. The manufacturers cleaning recommendations must be followed when cleaning glass.
10. The glass is used in a structural glazing application where the system design is not covered by Metro Performance Glass through PS1 and PS3 documentation.
11. The glass is used in conjunction with one or more sealants not approved by M/s Kuraray (supplier) for compatibility with SentryGlas®. (List of compatible sealants for SentryGlas® is available from Metro Performance Glass on request).
12. The glass is used in applications where it is exposed to temperatures below -50°C or above +82°C.

This warranty does not limit or affect any rights a domestic purchaser may have under the Consumer Guarantees Act 1993 (“CGA”). Please note that, where product/glass is supplied for the purpose of business, the guarantees contained in the CGA do not apply. Further, if the Customer on-sells the goods it will contract out of the CGA (and any other consumer law) to the extent permissible by law effectively and in writing wherever the goods are on-sold for the purposes of the Customer’s customer’s business. For buyers who re-supply the products/glass in trade, Cl 8. of the Metro Performance Glass Standard Terms and Conditions of Trade of will apply in full .

Metro Performance Glass reserves the right to inspect in the field any glass which is alleged to be defective and which is subject to a claim under this warranty or under the Consumer Guarantees Act 1993.

Compliance

SafeLite SentryGlas is a Grade A Safety Glass and complies with NZS 4223:2016 Part 3. It is manufactured by Metro Performance Glass to the requirements of AS/NZS 2208:1996 and carries Bureau Veritas Certification (Licence numbers 2465 and 2625).

Metro Glass Group
5 Lady Fisher Place
East Tamaki
Auckland, New Zealand
www.metroglass.co.nz

** This document is not a valid warranty and it is for reference only. Current warranties may be edited or modified. To register your warranty, please complete our [product warranty form](#).*