

Mirror Warranty

To register and activate your ten year warranty, please complete the [product warranty form](#). This information is strictly for use by Metro Performance Glass and will not be given or sold to any other party.

Metropolitan Glass and Glazing Limited and its subsidiaries (Metro Performance Glass), warrant that all Mirror Glass (mirrors) supplied by Metro Performance Glass:

1. Are fit for all purposes for which they are commonly supplied, and
2. Are free from defects to the extent referred to in AS/NZS 4667, and
3. Are safe and durable to the standard referred to in NZS 4223.

Metro Performance Glass warrant that **for a period of two (2) years** from the date of delivery, that the mirror will not contain silvering defects resulting in discoloration, black spots or clouding of the silver film which materially obstructs the mirror image of the vision area, subject to the terms and conditions of this warranty.

In the event that the mirror develops the above silvering defects, Metro Performance Glass will replace the defective mirror and the warranty period will extend to the replaced glass for a **further period of two (2) years from delivery.**

Metro Performance Glass advises that for determining acceptable quality Metro Performance Glass will not be liable as a result of:

1. Any act of default or omission of, or any representation made by, any person other than Metro Performance Glass or the employees or agents of Metro Performance Glass
2. Any cause independent of human control, occurring after the goods have left the control of Metro Performance Glass

This warranty shall not apply where any one or more of the following circumstances exist:

1. If the mirror surface coating or backing is broken or fractured.
2. The mirror is installed contrary to our Handling, Storage and Glazing instructions.
3. The mirrors are damaged by improper handling, fabrication, storage or glazing.
4. If the mirror is subjected to standing water or other liquids.
5. The mirror is subject to abnormal stresses from the load application of heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members.
6. The mirror coatings or backings are attacked by incompatible sealants, adhesives, glazing lubricants, cleaning fluids, moisture runoff, paint or insulation solvents or chemical fumes.
7. The mirror is installed in wet or damp areas without a suitable edge sealer applied to the edges.
8. The mirror is installed in swimming pool enclosures, bath enclosures or refrigeration products, used externally, without written approval of the installation method.

Metro Performance Glass reserve the right to inspect in the field any mirrors which are alleged to be defective and which are subject to a claim under this warrant or under the Consumer

Guarantees Act 1993.

This warranty does not limit or affect any rights a domestic purchaser may have under the Consumer Guarantees Act 1993 (“CGA”).

Please note that, where product/glass is supplied for the purpose of business, the guarantees contained in the CGA do not apply. Further, if the Customer on-sells the goods it will contract out of the CGA (and any other consumer law) to the extent permissible by law effectively and in writing wherever the goods are on-sold for the purposes of the Customer's customer's business. For buyers who re-supply the products/glass in trade, Cl 8. of the Metro Performance Glass Standard Terms and Conditions of Trade of will apply in full.

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