

Heat Soaked Glass Warranty

To register and activate your ten year warranty, please complete the [product warranty form](#). This information is strictly for use by Metro Performance Glass and will not be given or sold to any other party.

Metropolitan Glass and Glazing Limited and its subsidiaries (Metro Performance Glass), warrants that all TempaSoak Heat Soaked Toughened Safety Glass are manufactured by Metro Performance Glass in accordance with AS/NZS 2208, AS/NZS 2080, and NZS 5238 and that;

1. The glass is fit for all purposes for which they are commonly supplied and
2. Are acceptable in appearance and finish to the standard referred to in AS/NZS 4667 and
3. Are safe and durable to the standard referred to in NZS 4223.

Metro Performance Glass warrant that for a period of ten (10) years from the date of manufacture, the glass will not;

1. Suffer from loss of thermal or mechanical performance characteristics if TempaFloat toughened safety glass is used as defined in the relevant Standard AS/NZS 2208

In the event that the above occurs, Metro Performance Glass will re-supply as supply only replacements the defective glass, and the warranty period will extend to the re-supplied glass for a further period of ten (10) years from delivery.

Metro Performance Glass advises that for determining acceptable quality Metro Performance Glass will not be liable as a result of:

1. Any act of default or omission of, or any representation made by, any person other than Metro Performance Glass or the employees or agents of Metro Performance Glass
2. Any cause independent of human control, occurring after the goods have left the control of Metro Performance Glass

This warranty shall not apply where any one or more of the following circumstances exist:

1. The glass edge or surface is damaged by improper handling, storage, glazing, or exposure or contact with any chemicals.
2. The glass or painted coating is altered in any way.
3. The glass is subject to high edge or surface impact
4. The glass has excessive stress around holes or notches due to incorrect mechanical fixing techniques
5. The glass is subject to abnormal stresses from the load application of bending, heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members.
6. Toughened glass is subject to repetitive temperature cycling with temperature differentials over 200 degrees Celsius.
7. The glass is not glazed in accordance with NZS 4223

Metro Performance Glass reserves the right to inspect in the field any glass which is alleged to be defective and which is subject to a claim under this warranty or under the Consumer

Guarantees Act 1993.

This warranty does not limit or affect any rights a domestic purchaser may have under the Consumer Guarantees Act 1993 (“CGA”).

Please note that, where product/glass is supplied for the purpose of business, the guarantees contained in the CGA do not apply. Further, if the Customer on-sells the goods it will contract out of the CGA (and any other consumer law) to the extent permissible by law effectively and in writing wherever the goods are on-sold for the purposes of the Customer’s customer’s business. For buyers who re-supply the products/glass in trade, Cl 8. of the Metro Performance Glass Standard Terms and Conditions of Trade of will apply in full.

Compliance of Safety Glass

TempaFloat is Grade A Toughened Safety Glasses and comply with NZS 4223.2016: Part 3.

TempaFloat is manufactured by Metro Performance Glass to the following standard, and carry Bureau Veritas Certification and Licence Numbers as follows;

Architectural Glass to AS/NZS 2208, Licence numbers 2518, 2603, 2625, 2718

Metro Glass Group
5 Lady Fisher Place
East Tamaki
Auckland, New Zealand
www.metroglass.co.nz