

Float Glass Warranty

To register and activate your ten year warranty, please complete the [product warranty form](#). This information is strictly for use by Metro Performance Glass and will not be given or sold to any other party.

Metropolitan Glass and Glazing Limited and its subsidiaries (Metro Performance Glass), warrant that all Float Glass supplied by Metro Performance Glass:

1. Are fit for all purposes for which they are commonly supplied, and
2. Are free from defects to the extent referred to in AS/NZS 4667, and
3. Are safe and durable to the standard referred to in NZS 4223.

Metro Performance Glass warrant that for a period of ten (10) years from the date of manufacture, the glass will not;

1. Deteriorate in a manner that the glass will not be deemed acceptable according to AS/NZS 4667:2007 without physical interference to cause imperfections according to that standard.

In the event that the above occurs, Metro Performance Glass will re-supply as supply only replacements the defective glass, and the warranty period will extend to the re-supplied glass for a further period of ten (10) years from delivery.

Metro Performance Glass advises that for determining acceptable quality Metro Performance Glass will not be liable as a result of:

1. Any act of default or omission of, or any representation made by, any person other than Metro Performance Glass or the employees or agents of Metro Performance Glass
2. Any cause independent of human control, occurring after the goods have left the control of Metro Performance Glass. ***This includes damage of the glass surface from deposits or impurities in rain water or collected rain water and house hold water supplies used to clean the glass.***

This warranty shall not apply where any one or more of the following circumstances exist:

1. The glass edge or surface is damaged by improper handling, storage or glazing.
2. The glass is altered in any way.
3. The glass is subject to high edge or surface impact.
4. Processed holes or notches are included in the glass without prior written consent from Metro Performance Glass.
5. The glass is subject to abnormal stresses from the load application of bending, heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members.
6. The glass is subject to repetitive temperature cycling with temperature differentials over 30 degrees Celsius.
7. The glass is not glazed in accordance with NZS 4223.

Metro Performance Glass reserves the right to inspect in the field any glass which is alleged to be defective and which is subject to a claim under this warranty or under the Consumer

Guarantees Act 1993.

This warranty does not limit or affect any rights a domestic purchaser may have under the Consumer Guarantees Act 1993 (“CGA”).

Please note that, where product/glass is supplied for the purpose of business, the guarantees contained in the CGA do not apply. Further, if the Customer on-sells the goods it will contract out of the CGA (and any other consumer law) to the extent permissible by law effectively and in writing wherever the goods are on-sold for the purposes of the Customer’s customer’s business. For buyers who re-supply the products/glass in trade, Cl 8. of the Metro Performance Glass Standard Terms and Conditions of Trade of will apply in full .

Compliance

Float Glass is processed by Metro Performance Glass to the following standards; AS/NZS 4667:2000

4.1 Type 1 glass: Annealed glass, clear or tinted (heat absorbing)-general glazing, and multi glazing-quality.

5.1 Ordinary annealed glass: Ordinary annealed glass is intended for general glazing applications where functional aesthetic characteristics are a consideration and where limited, minor surface blemishes are not a major concern.

A summary of requirements for quality according to AS/NZS 4667:2000 is available from Metro Performance Glass on request and maybe attached to this document.

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