EzyClean Glass Protection Warranty

To register and activate your ten year warranty, please complete the product warranty form. This information is strictly for use by Metro Performance Glass and will not be given or sold to any other party.

WARRANTY INFORMATION

Metro EzyClean Technology makes cleaning a breeze, creating both a water and oil repellent surface. Metro Performance Glass warrants that Metro EzyClean Technology will remain water repellent for a period of ten years from the date of the receipt provided by your dealer.

CONDITIONS

Metro EzyClean Technology must be applied and maintained as per the care instructions to validate and maintain the warranty.

If, within the warranty period, you feel that your glass is no longer easy to clean, please send an email to ezyclean@metroglass.co.nz and provide a brief explanation of the problem along with your name, address, telephone number, date of installation and warranty code.

If it is determined that an area that has been treated has not remained water repellent, Metro Performance Glass will gladly provide replacement Metro EzyClean Technology for Glass in an amount determined to be adequate to re-coat the area deemed unprotected. Metro Performance Glass reserves the right to inspect the glass in order to determine that the product has been applied and maintained in a matter consistent with the manufacturer’s instructions.

CARE INSTRUCTIONS

To keep your glass looking new, the glass needs to be cleaned each week using a damp microfibre cloth and a mild detergent to remove any soap scum and grime from the glass. Be careful not to use any rough, gritty, highly acidic, alkaline or abrasive cleaners such as Jif, Ajax or cerium oxide as they may damage the protective coating.

For areas with hard water or well/bore water, due to a higher concentrate of mineral deposits such as lime and calcium, a build-up may occur on the protective coating and may not be easily removed with a mild detergent. A solution of white vinegar and water (1 part vinegar to 5 parts water) should be sprayed onto the glass and allowed to soak for several minutes. This will dissolve any mineral deposits that have built up on the glass surface. A damp microfibre cloth should then be used to wipe over the glass.

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* This document is not a valid warranty and it is for reference only. Current warranties may been edited or modified. To register your warranty, please complete our product warranty form.