

## Insulated Glass Unit Warranty

To register and activate your ten year warranty, please complete the [product warranty form](#). This information is strictly for use by Metro Performance Glass and will not be given or sold to any other party.

### **Metropolitan Glass and Glazing Limited (trading as Metro Performance Glass) warrant that all Insulating Glass Units manufactured by Metro Performance Glass:**

1. Are fit for all purposes for which they are commonly supplied and
2. Are free from defects to the extent referred to in AS/NZS 4667 ;and
3. Are safe and durable to the standard referred to in NZS 4223.
4. Argon units will be filled initially with no less than 90 % argon, and have a gas loss of not more than 1% per year for 10 years

In addition Metro Performance Glass warrant that for a period of ten (10) years from the date of manufacture, units will not develop material obstruction of vision as a result of dust or film formation on the internal glass surface caused by any failure of the hermetic seal. In the event that the units develop an obstruction of vision due to internal failure of the hermetic seal, Metro Performance Glass will re-supply as supply only replacements the defective units, and the warranty period will extend to the re-supplied units for a further period of ten (10) years from delivery.

### **Metro Performance Glass advises that for determining acceptable quality Metro Performance Glass will not be liable as a result of:**

1. Any act of default or omission of, or any representation made by, any person other than Metro Performance Glass or the employees or agents of Metro Performance Glass
2. Any cause independent of human control, occurring after the goods have left the control of Metro Performance Glass

### **This warranty shall not apply where any one or more of the following circumstances exist:**

1. Failure of the hermetic seal is caused in whole or in part by the breaking or fracturing of any portion of the glass unit (Note this includes thermal stress fracture of the glass panes)
2. The units are installed contrary to our Handling, Storage and Glazing instructions.
3. The units are damaged by improper handling storage, glazing or through exposure or contact with any chemicals.
4. The units are altered in any way.
5. The units are subject to abnormal stresses from the load application of heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members.
6. The units are treated /glazed with materials which do not remain resilient for the warranty period and/or are not compatible with the unit seal or glass type.
7. The units are installed in circumstances, which do not provide total water repellency or a suitable water drainage system for the warranty period, or where units have prolonged contact with water.
8. The units are installed in watercraft, land vehicles, trailers, swimming pools, or commercial

refrigeration products without written approval of the installation method.

9. The units incorporate internal lead lights, copper lights or any form of artwork.
10. Breakage for any reason.

Metro Performance Glass reserves the right to inspect in the field any glass which is alleged to be defective and which is subject to a claim under this warranty or under the Consumer Guarantees Act 1993.

**This warranty does not limit or affect any rights a domestic purchaser may have under the Consumer Guarantees Act 1993 ("CGA").**

**Please note that, where product/glass is supplied for the purpose of business, the guarantees contained in the CGA do not apply. Further, if the Customer on-sells the goods it will contract out of the CGA (and any other consumer law) to the extent permissible by law effectively and in writing wherever the goods are on-sold for the purposes of the Customer's customer's business. For buyers who re-supply the products/glass in trade, Cl 8. of the Metro Performance Glass Standard Terms and Conditions of Trade of will apply in full.**

*Metro Performance Glass is a member of IGUMA which requires product testing as set in EN1279 by BRANZ Ltd, as an independent body.*

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*\* This document is not a valid warranty and it is for reference only. Current warranties may be edited or modified. To register your warranty, please complete our [product warranty form](#).*